

# Steps to filing for Unemployment Insurance Benefits

1. A claim can be filed for UI benefits on-line (the fastest and most efficient way at <https://www.iowaworkforcedevelopment.gov/file-claim-unemployment-insurance-benefits>)
2. If on-line filing is not an option, claimants can call 1-866-239-0843 and our staff can assist filing the claim over the phone.
3. It takes approximately 10-15 minutes to complete online.
4. Individuals will receive notice in snail mail within 3-5 days (depending on mail time) of the amount they are eligible for.
5. Claimant must also file weekly claim every Sunday thereafter to insure they continue to get paid each week they are off work. (First week will require an initial claim and then Sunday claim)
6. Payments will be issued with 7-10 days of date of claim.

## UI PAYMENT ELIGIBILITY AMOUNTS

The weekly benefit amount (WBA) is determined by wages earned by claimant during a 12-month time frame.

The average weekly benefit amount in 2019 was \$396.41

Weekly Benefit maximum payments are dependent on the number of dependents a claimant claims.

- 0 dependents (maximum of \$481)
- 1 dependent (maximum of \$500)
- 2 dependents (maximum of \$518)
- 3 dependents (maximum of \$545)
- 4 dependents (maximum of \$591)

Dependents are defined children, adult dependents or spouse who is unemployed. The same dependent can only be claimed on one parent'

## PAYMENT METHOD

Payments are issued to claimants on a Bank of America Debit Card account or direct deposited into their personal checking or savings account. Payments will be issued within 7-10 days of initial claim filing.